



Thank you for booking your vacation with GototheMouse.com, an Independent Affiliate of ASAP Cruises Inc. / Cruises and Tours Unlimited. We truly appreciate your business. This letter is to help us provide you with the best possible vacation.

Here is our checklist to make sure everything goes as smoothly as possible.

1. **Bring a valid ID**

Make sure you have proper ID for your trip.

- If flying domestically, you will need your driver's license to check-in at the airport. Guests under the age of 18 do not need ID for air travel.
- If you are taking a closed loop cruise out of the country, all guests will need to have a passport or a certified copy of their birth certificate from their state's Division of Vital Records plus their driver's license or government-issued photo ID for guests 16 and older.
- Hotels require a photo ID at check-in.
- International travel by air requires a valid passport for ALL guests. Please sign your passport before arriving at the airport – adults and children.

2. **Reconfirm all flights (if applicable)**

If you are flying, please confirm your flights prior to departure as a part of the online flight check-in process. It is not uncommon for airlines to have a schedule change that may mean your flight is leaving earlier or later than originally expected.

3. **Contact Us**

If you have any problems, please contact us. During your trip, we are available in addition to the resort/cruise manager. We will also follow-up after your return home. Your feedback is greatly appreciated.

Again, thank you for choosing GototheMouse.com and we hope your travels are magical!

Amber Benson
(540) 241-3670
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www.gotothemouse.com

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Terms and Conditions Statement

- 1.) Please check your documents when you receive them. Contact us immediately if you have any questions or see any errors.
- 2.) Flight check-in – Please note that airlines have different check-in times required. Allow enough time for check-in and boarding at the airport, generally two hours for domestic flights and three hours for international flights. Reconfirm the day and time of the flights at least 24 hours ahead for domestic and 72 hours for international flights. Failure to use any reservations may result in automatic cancellation of all continuing and return reservations.
- 3.) Travel insurance is highly recommended, especially for cruises or other international travel.
- 4.) Note any applicable cancellation policies. If cancellation is required, please notify us as soon as possible. Remember that many suppliers have cancellation penalties after a certain date and that you may lose a sum of between your deposit and the entire package price, depending on the dates involved.
- 5.) We reserve the right to charge processing fees in the event of changes, cancellations, or special services.
- 6.) Disclaimer of Liability – This travel agency is acting only as an agent for suppliers in selling travel related services, or in accepting reservations or bookings for services that are not directly supplied by this travel agency (such as air and ground transportation, hotel accommodations, meals, tours, cruises, etc.) This travel agency, therefore, shall not be responsible for breach of contract or any intentional or careless actions or omissions on the part of such suppliers, travel companions or group members. Unless the term ‘guaranteed’ is specifically stated in writing on your ticket, invoice or reservation itinerary, we do not guarantee any of such supplier’s rates, bookings, reservations, connections, scheduling or handling or personal effects. This travel agency shall not be responsible for any injuries, damages or losses caused to any traveler in connection with terrorist activities, social or labor unrest, mechanical or construction failures or difficulties, diseases, local laws, climatic conditions, criminal acts or abnormal conditions or developments, or any other actions, omissions or conditions outside the travel agent’s control. Traveler assumes complete and full responsibility for, and hereby released this travel agency from any duty of, checking and verifying any and all passport, visa, vaccination, or other entry requirements of each destination, and all safety or security conditions at such destinations, during the length of the proposed travel. For information concerning possible dangers at international destinations, contact the Travel Advisory Section of the US State Department, <https://travel.state.gov/content/travel.html>. For medical information, contact the Centers for Disease Control (CDC), www.cdc.gov. By embarking upon his/her travel, the travelers voluntarily assume all risks involved in such travel, whether expected or unexpected. Traveler is hereby warned of such risks and is advised to obtain appropriate insurance coverage against them. Traveler’s retention of tickets, reservations or bookings after issuance shall constitute a consent to the above, and an agreement on his/her part to convey the contents hereto to his/her travel companions or group members. The lead traveler on the booking accepts responsibility for all bookings on their vacation including other bookings that they are authorized to make for other travel companions.
- 7.) Limitation of Liability – This travel agency is compensated solely by commission paid from suppliers for bookings made for clients plus any associated fees charged by the travel agency. Therefore, the limitation on any damages would be set at the total amount for that commission and any fees related to the booking.
- 8.) Traveler agrees to not file any credit or bank card dispute for charges made related to the booking that were agreed upon in writing between the Traveler and this travel agency.
- 9.) Valid, unexpired, proof of identity is required for travel. It is your responsibility to verify your necessary travel documents.
- 10.) Prices and availability may change until booking is complete and paid in full and you may be responsible for new surcharges, taxes and other government or regulatory charges.
- 11.) Client agrees that for purposes of venue, this contract was entered into in Augusta County, Virginia, and any dispute will be litigated or arbitrated in Augusta County, Virginia.

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